

**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)

Ref: GRF/Burla/Div/JED/ (Final Order)/ 21994

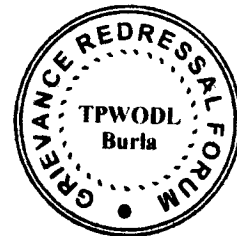
Date: 30/12/24

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri A.P.Sahu Member (Finance).

1	Case No.	BRL/714/2024			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Parida Majhi C/O-Amli Majhi At-Damanandei, Po-Turei Dist- Sambalpur	4132-3506-0708	8260675461	
3	Respondent/s	SDO (E), KUCHINDA, TPWODL, Jharsuguda		Division J.E.D, TPWODL, Jharsuguda	
4	Date of Application	25.03.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Resumption of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Other (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code, 2019 ✓ 2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004 3. OERC (Secret of Business) Regulations, 2004 4. Odisha Grid Code (OGC) Regulation, 2006 5. OERC Terms and Conditions for Determination of Tariff Regulations, 2004 6. Others			
8	Date(s) of Hearing	25.03.2024			
9	Date of Order	30/12/24			
10	Order in favour of	Complainant ✓	Respondent	Others	
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: SDO Office, Kuchinda
appeared

For the Complainant- Parida Majhi
Represented by Amit Majhi



For the Respondent - SDO(E), Kuchinda, TPWODL, Jharsuguda.

GRF Case No- BRL/714/2024

Parida Majhi
C/O Amit Majhi
At-Damamundei, Po-Turei
Dist- Sambalpur.
Consumer No.- 4112-3506-0708

COMPLAINANT

VRS

SDO (E), Kuchinda, TPWODL, Jharsuguda

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handling procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month. Although the opposite party has submitted the PVR but mentioned nothing as discussed & stated during hearing, also has not submitted the W/S in this case. To avoid further delayed & to deliver the justice the opposite party is hereby directed to resolved the dispute w.r.t law & regulation.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

(B. Mahapatra)

Co-opted Member

Grievance Redressal Forum

TPWODL, Burla - 768017

Member (Finance)

Grievance Redressal Forum

TPWODL, Burla - 768017

President

President

Grievance Redressal Forum

TPWODL, Burla - 768017

1. Parida Majhi, C/O-Amit Majhi, At-Damamundei, Po-Turei, Dist- Sambalpur.
2. Sub-Divisional Officer (Elect.) Kuchinda, TPWODL, Jharsuguda with the direction to serve one copy of the order to the Complainant/Consumer.
3. Executive Engineer (Elect.), JED, TPWODL, Jharsuguda.
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website www.oerc.org under the "head "Cases->"GRF".

21/4/21

ok
ESD Kusumi
CDR-UD
JSD-JB
25/09/21

GRIEVANCE REDRESSAL FORUM,
Qtr. No-SD 6/2, Sourav Vihar, Near NSC College, BURLA-768017.
E-mail: grf.burla@tpwesternodisha.com

GRIEVANCE REDRESSAL FORUM

Received

Complaint No. _____

No.....

Dt.....

TPWODL, Burla

- (1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

Pandita Mayhi CON- 913235060708

AT. Damamunda P.O. Turan

Dist. Sambalpur MP- 8260675461

- (2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

ESO TPWODL Kusumi

- (3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

ଅନୁରୋଧ

ଇଷ୍ଟେବଲ୍ ଅଫିସରଙ୍କୁ ଲେଖାଯାଇଥିବା କାହାଣୀ ଚାହିଁଲେ,

ଆମର କୋର୍ଟ ଦିଆଯାଇଥିବା କାହାଣୀ ଅନୁଯାୟୀ, ମିଳାଉ, ଚାହିଁ

ଦିଆଯାଇଥିବା କାହାଣୀ, ଚାହିଁ କୋର୍ଟ ଦିଆଯାଇଥିବା କାହାଣୀ

- (4) Relief sought for.

କୋର୍ଟ ଦିଆଯାଇଥିବା କାହାଣୀ, ଚାହିଁ କୋର୍ଟ ଦିଆଯାଇଥିବା କାହାଣୀ

- (5) Any interim relief sought for, pending final decision.

- (6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum or any other Court. If so please give details.

- (7) Date of filing complain in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

- (8) Complain no. allotted by the office of ESO/SDO/EE, if any.

Place: - Sambalpur

Date: -

Amrit Mayhi
Signature of the Applicant